

Terms and Conditions of NANOBEAUTY E-SHOP

These rules determine the rules of shopping in the online store under www.nanobeauty.eu, by **For Health Sp. z o.o [Ltd.] with its registered office in Warsaw** (address: Świętokrzyska 30 lok. 63, 00-116 Warsaw, Poland) entered into the National Court Register under KRS no. 0000468954, NIP [VAT reference No.]: 5252559324, REGON no. 146780720, with the share capital 35,000 PLN.

Contact details:

1. Postal address:

FOR HEALTH Sp. z o.o.
BOK NanoBeauty
Husarska 1
05-250 Radzymin

2. E-mail address:

info@nanobeauty.eu

3. Phone numbers for Customer Service:

tel: +48 22 786 71 46 (Monday to Friday) from 9:00 am to 5:00 pm (the cost of the connection is borne by the Client, as a regular cost of calls according to the operator's price list)

§ 1

Definitions

The wording used in this document is:

1. **Working days** - days of the week from Monday to Friday, excluding public holidays in Poland.
2. **Delivery** - a factual act consisting in providing the customer with the seller of the goods specified in the order, via the supplier.
3. **Supplier** - the entity with which the seller cooperates in the delivery of the goods.
4. **Password** - string of letters, digital or other selected by the customer during registration in the shop, used to secure access to your customer account.
5. **Commercial information** - any form of information intended to promote, directly or indirectly, the goods, services or image of the seller.
6. **Customer** - a natural person, legal entity or organizational unit without a personality legal entity and possessing legal capacity which, according to the rules set out in the terms and conditions of the shop made an order in the shop.
7. **Consumer** - a customer who is a natural person using the Store for unrelated purposes directly with his or her business or profession.
8. **Customer Account** - an individualized panel for each customer, run on his behalf by seller after the customer has signed and signed a service contract by road - customer account management.
9. **ID** - individual customer identification number, as determined by the system at registration, consisting of a sequence digital or other characters.
10. **Subject of Transaction** - goods listed and described on the website of the E-Shop.
11. **Terms and Conditions** - this document.
12. **Registration** - actual action taken in the manner specified in the terms and conditions, required for customer's use of the functionality of the E-Shop.
13. **E-Shop** - website available at www.nanobeauty.eu for through which the customer can place an order.
14. **Seller - For Health Sp. z o.o [Ltd.] with its registered office in Warsaw** (address: Świętokrzyska 30 lok. 63, 00-116 Warsaw, Poland) entered into the National Court Register under KRS no. 0000468954, NIP [VAT reference No.]: 5252559324, REGON no. 146780720, e-mail: info@nanobeauty.eu, tel.: +48 22 786 71 46, implementing sale using the E-Shop.
15. **Website** - means the web pages operated under the domain www.nanobeauty.eu, where the seller runs the E-Shop.
16. **Computer system (System)** - a team of cooperating IT devices and software, providing processing and storage, as well as sending and receiving data through telecommunication networks using the appropriate network type of the final device.
17. **Goods** - items, presented in the E-Shop, which are covered by the sale contract, contained in the Seller's offer.
18. **Durable media** - a material or tool that allows the customer or the seller to store personally identifiable information to him, in a way that allows access to information

in the future for the time appropriate for the purpose of this information, and which allow recreate the stored information unaltered.

19. **Sales Agreement** - a contract of sale of goods concluded between the seller and the customer, using the E-Shop.
20. **Additional Service** - services provided by the seller to the customer outside the E-Shop in connection with the nature and form of distribution / sale of the goods and in connection with the customer's participation in the NANOBEAUTY community.
21. **User** - a customer who has been registered in the E-Shop to which the seller provides services by electronic means.
22. **Order** - statement of the will of the customer determining clearly the type and quantity of goods, directing to conclude the contract of sale.

§ 2

Terms of Service

1. These terms and conditions set out the rules for using the online store of the seller, available at **www.nanobeauty.eu**, in particular the rules for the conclusion of the contract shop, sale of goods included in the seller's assortment, rules of execution of these contracts and the rules of complaint procedure.
2. The Customer is obliged to submit the order using the E-Shop with these and acceptance of its provisions during the execution of the order.
3. The store sells via the Internet network. The cost of the means of communication, which is a public network - the Internet, bears the Seller and customer on their own. In case of telephone contact of the customer with the seller, costs of the means of communication to such extent bears the customer according to the tariff of the telecommunications network operator.
4. All products offered in the E-Shop are brand new, originally packaged, free from physical and legal defects and have been legally placed on the market in accordance with UE and Polish law.
5. Within the technical requirements necessary for cooperation with the ICT system, used by the seller in the scope of the purchase, the customer should have active e-mail account and a device connected to the Internet with:
 - a. Installed web browser: IE Internet Explorer 7 or higher, FireFox version 3 or higher, Opera version 9 or higher, Chrome version 10 or higher, Safari with the latest versions of necessary Javascript applications installed;
 - b. supports a minimum screen resolution of 1024 pixels.
6. By using the E-Shop, you are prohibited from providing content that is prohibited by law, like content that promotes violence, defames or infringes on personal and other property rights of third parties.
7. All rights to the E-Shop, including proprietary copyrights to its name, internet domain, website of the shop, as well as patterns of forms, logos posted on the website the E-shop belongs to **For Health Sp. z o.o. based in Warsaw**, and use them may only be carried out only with the consent of For Health Sp. z o.o. based in Warsaw.
8. In order to ensure the safety of messages and data processed using the E-Shop, the seller shall take the technical and organizational measures appropriate to the degree of danger, in particular measures to prevent the acquisition and modification of personal data, collected using the E-Shop by unauthorized persons.
9. The E-Shop uses a "cookie" file mechanism. When it is used by the customer, saves cookies files on his device. Applying "cookies" files is intended to keep the E-Shop and a E-Shop website working properly on customer's device.
10. Each customer may disable the "cookies" file mechanism in the web browser of his/her device. The seller indicates that disabling "cookies" may, however, cause difficulties or prevent the use of the E-Shop and the E-Shop website. Use of "cookies" files via the E-Shop, can be found in the Privacy Policy available on the website of the E-Shop.

§ 3

Terms of contracting

1. To place an order in the E-Shop and to use additional services provided by electronic means through the shop website, it is necessary to have an account in the system.
2. In order to create a customer account in the system, the customer is obliged to make a registration, which is free of charge.
3. Registration is required to place an order in the E-Shop.
4. For the registration, the customer is required to complete a registration form provided by the seller on the website of the shop and send it electronically to the seller, by selecting the appropriate function in the form or transfer it to the seller in other available way.
5. During the registration process, the customer establishes an individual account password. Customer's ID is transmitted automatically by the system and sent by e-mail to the address given by the customer at the registration. After the registration, customer can log in to the customers' account using the given ID or email address provided during registration.
6. When completing the registration form, the customer has the opportunity to get acquainted with the terms and conditions and accept its content by marking the appropriate field in the form.
7. During the registration, customer may voluntarily agree to the processing of his/her data for marketing purposes and to send him commercial information by the seller, by selecting the appropriate registration form field. The seller explicitly informs about the purpose of collecting the customer's personal data, as well as about known or anticipated recipients of these data.
8. Expression of customer's consent to the processing his personal data for marketing purposes it is not a prerequisite for the customer to conclude a contract for electronic delivery customer account management service in the System. The consent may be withdrawn at any time by submission of the relevant customer statement, which may be sent to the address of seller by e-mail **info@nanobeauty.eu** or by post to: **FOR HEALTH Sp. z o.o. BOK NanoBeauty, Husarska 1, 05-250 Radzymin.**
9. Any user who has made a purchase using the E-Shop at the time of execution the order becomes a member of the NanoBeauty community. To participate in the community the provisions of the **NanoBeauty Community Terms and Conditions, NanoBeauty Community Code and NanoBeauty Cooperation Agreement** shall apply as well.
10. After sending or receiving the completed registration form by the seller, you will receive the e-mail address immediately, by e-mail link to confirm registration in the shop. Once it is clicked by the user is concluded customer service account electronically, and the user acquires account access and placing orders, current special offers and order history. The user is responsible for the content and accuracy of the data given during the registration process.

§ 4

Terms of performance of contracts

1. Orders are submitted using the E-Shop website. Seller allows the possibility of submitting order using other ways in which appropriate the provisions of these regulations shall apply.
2. Only orders placed through the E-Shop's website can be submitted 24 hours a day, 7 days a week throughout the year.
3. The order is effective if the customer correctly completes the order form with proper ID number, contact details including the exact address to which the goods are to be sent and correct phone number.
4. If the provided data is not complete or is incorrect, the seller will contact with the customer. If contact with the customer is not possible the seller has the right to cancel the order.
5. The customer receives a VAT invoice, which is sent to the given customer's address (this may be attached to the shipment) or in the case of consent of the customer to send it by e-mail, it might be sent in the pdf file, to the e-mail indicated by the customer in registration process. The above consent authorizes the seller to send to the customer electronic invoices in electronic form if the customer has provided an email address at the moment of registration.
6. In the case of a non-consumer, customer can indicate the company's data necessary to issue a VAT invoice. In any case, the company's data should be placed in the field comments to the order. The order can also be submitted by e-mail to: **info@nanobeauty.eu** or write

to customer service office: BOK NanoBeauty, Husarska 1, 05-250 Radzymin. The instruction will remain valid until it is canceled by the Customer.

7. The customer submitting the order through the E-Shop, completes the order by selecting the goods to which he is interested. Adding the Goods to the order is made by selecting the "Add to Cart" command on the goods, displayed on the E-Shop website. After completing the order, the customer submits the order by sending the order form to the seller, selecting "I buy and pay" button. Each time before shipping the order, the customer is informed of the total price for the selected goods and the cost of delivery as well as all additional costs that are connection with the sales contract.
8. Placing the order is the submission of the seller's offer to conclude a sale contract of goods being the subject of the order. In any case, information on the website of E-Shop does not constitute seller's offer within the meaning of the provisions of the civil code and are only an invitation for the customer to submit for the conclusion of the sales agreement.
9. In the case of the first order, the customer has the possibility to complete the order exclusively from the indicated starter packs. After the first order and payment customer obtains access to all goods offered by the seller and current promotions.
10. The customer can use the option to save his data by the system to facilitate the process of submitting next orders. For this purpose, the customer should provide his or her ID or email and password, necessary to access the account. Customer is required to maintain a password secrecy and protection against unauthorized access to third parties.
11. Once a successful order has been submitted by the customer, he will receive an automatic response immediately confirming receipt of the order by the seller. Confirmation of receipt of the order is a statement by the seller about the acceptance of the offer, referred to in § 4 sec. 8 above and upon receipt of the customer, a sales agreement is concluded. After the conclusion sales contract, the seller confirms to the customer its terms by sending them to the customer's e-mail address on a durable media or providing a confirmation on the individual customer's account in the System.

§ 5

Payments

1. All prices quoted on the website of the E-Shop are gross prices, including the tax (VAT), based on the customer's address in polish currency - Zloty (in the case of Polish customers), Euro (in the case of customers from the Euro zone), GBP(for a UK customer) or USD (for other customers). The stated prices of the goods do not include the cost of delivery and any other costs which customer will be obliged to bear in connection with the contract of sale, and which will be informed when choosing the method of delivery and placing the order.
2. The customer may choose the following payment methods for ordered goods:
 - a. **bank transfer to the indicated bank account of the seller (only for customers from Poland ordering by phone)** - in this case execution of the order will be initiated after the funds have been posted to the seller's bank account;
 - b. **card payment or online bank transfer through an external system vendor's payment, supported by an outside company** - in this case the order will be processed after the seller has received the information from the payment system to make the required payment by the customer;
 - c. **cash on delivery (only for customers from Poland when ordering by phone)** - in this case the realization the order will be initiated after sending to the customer by the seller receipt of the order;
 - d. **payment in cash or card with personal pick up option in the sales office of the seller (only for customers from Poland)** - in this case execution of the order will be made after its submission at the sales office of the seller: Husarska 1, 05-250 Radzymin, and the goods will be issued after the payment directly at the seller office.
3. The Customer shall make payment for the order in the amount resulting from the concluded agreement within 7 days from placing the order, if you chose the form of prepayment for the goods.
4. In case of customer's payment failure within the time limit referred to in sec. 3 the seller has the right to withdraw from the sales contract and cancel the order. In case of the expiry of the payment due date, the seller will send to the customer on the durable media a statement of cancellation of the order.

§ 6
Delivery

1. The seller executes the delivery on the territory of the customer's address only on working days.
2. The seller agrees to deliver the goods subject to the customer agreement without fault of a physical or legal nature.
3. The order will be dispatched within 7 working days from the date of submission. Delivery time is 14 working days from the date of placing the order. When choosing the payment option "bank transfer", "cards payment" or "online bank transfer" until the time specified above should be added the period of booking the funds on the seller's bank account. However, if the goods will not be delivered within 30 days of the payment date and the customer does made an individually agreement with the seller for a longer delivery time, no matter what they are the reason for not delivering the shipment on time, the customer has the right to withdraw from the sale agreement and to return all costs.
4. Goods ordered by the customer are delivered through the supplier to the address indicated in the order form.
5. On the day of dispatch the goods to the customer, customer shall receive an e-mail with information confirming delivery of the shipment by the seller.
6. It is recommended that the customer check the delivery of the shipment in time and in the manner agreed upon with the shipment of the type in the presence of the supplier's employee. In case of a defect or damage to the consignment, the customer have the right to require the supplier's employee to write down the applicable protocol.
7. The seller, in accordance with the customer's will, attaches to the consignment a VAT invoice covering purchased and delivered goods.
8. In case of return of the ordered goods to the E-Shop, the seller will contact with the customer by e-mail, telephone or using a customer account to settle with the customer the date and cost of the delivery.

§ 7
Renounce a contract

1. A customer who is a consumer and has entered a distance sales agreement, which is unrelated with his / her business activity, has the right to renounce this contract without giving any reason within 14 days of the date of receipt of the goods.
2. The term of withdrawal from the sales agreement shall commence from the moment of passing of the goods in the possession of the customer.
3. The customer may withdraw from the sale agreement by submitting a statement of withdrawal to the seller.
4. A statement of withdrawal may be submitted on a form, the template of which has been provided by the seller on the E-Shop website - "withdrawal from sales agreement" or any other unequivocal form, in which he / she informs his decision to withdraw from the sales agreement.
5. To retain the right to withdrawal sales agreement, it is sufficient for the customer to send a statement of withdrawal before expiry.
6. In case of withdrawal from sales agreement , it is considered invalid and the seller shall return all payments received from the customer, including delivery (where applicable), without undue delay, but not later than within 14 days from the date on which he was informed about customer's decision to withdraw from sales agreement.
7. The seller shall refund referred to in paragraph 6, using the same payment method, that was used by the customer to pay for the goods, unless the customer explicitly agrees to another arrangement and provided that no costs are incurred in connection with such return.
8. If the customer has made a declaration of withdrawal from the sales agreement before the seller accepted his offer, the offer does not apply.
9. The seller will hold the payment received from the customer, until receives the goods from the customer or receives the proof of return of the goods from the customer, whichever occurs earlier.
10. The customer is obliged to return the seller's goods immediately, however not later than within 14 days from the date on which he has withdrawal from the sales agreement.

To keep the deadline, it is enough to send it back goods to the address of the seller's office before the deadline.

11. In case of withdrawal from the sales agreement, the customer bears only direct costs of returning the goods. If customer has explicitly opted for delivery other than the cheapest, standard delivery method offered by the seller, the seller is not obliged to return additional shipping costs.
12. The customer is responsible for reducing the value of the goods resulting from the use of it in a way that goes beyond what is necessary to establish the nature, characteristics and functioning of the goods.
13. In any case, the right of withdrawal from the sales agreement shall not be granted when the subject of agreement is:
 - a. subject to rapid deterioration or having a short expiry date;
 - b. delivered in a sealed package which can't be returned for health or hygiene reasons after opening the package (if the packaging has been opened after delivery);
 - c. the item which, after being delivered, by its nature, remains inseparable combined with other things;
 - d. deliver goods manufactured to the consumer's specifications or explicitly personalized;
 - e. providing dailies, periodicals or periodicals, except for subscriptions.
14. At the time of the consumer's withdrawal from a distance sales agreement, the related obligations arising from other additional contracts shall be extinguished by the seller. The customer consumer does not bear the costs with respect to the expiry of these agreement, except for the costs referred in sec. 11.

§ 8

Warranty

1. The seller shall ensure that the Goods are delivered without physical or legal defects. The seller is liable to the customer if the goods has a physical or legal defect (warranty).
2. If consumer receives goods, which are defective or incompatible with the order, the customer shall:
 - a. return the goods using the postal service indicated on the return form, if possible in the manufacturer's packaging in which the item was delivered to the address indicated on the delivery confirmation attached to the shipment or to the address of the seller's sales office: Husarska 1, 05-250 Radzymin;
 - b. describe the defect, damage or non-compliance with the order;
 - c. indicate the scope of the request (repair, removal of the defect or replacement of the goods, reduction of the price, withdrawal from the sales agreement).
3. The customer has the right to demand removing the defect instead of replacement of the goods or demand of replacement of the goods instead of removing the defect, unless it is impossible to bring things into compliance with the agreement in the manner chosen by the customer or require excessive costs in comparison with the manner proposed by the seller.
4. The costs of repair or replacement of the goods shall be borne by the seller. A customer who performs warranty claims is obliged to provide a defective goods at seller's address. In the case of a consumer who is a consumer, the cost of delivery is covered by the seller.
5. In case of that the goods has not expired and has not been used in the manner specified in § 7.12 customer has the right to inform the seller about defects, damages or incompatibilities of the goods with the order in due time.
6. If the Customer requests a replacement of the goods for defects or removal of a defect, the time limit for withdrawing from the contract of sale or the declaration of price reduction shall begin upon the expiry of the period for replacement of the goods or the removal of the defect.
7. The seller will recognize the customer's complaint within 14 (fourteen) days of its receipt. In the case of its acceptance, the seller will exchange or repair the goods and return them at their own expense, to the customer's address. In the case of non-recognition of the complaint, the seller will inform the customer and return the goods subject to the complaint.
8. In case of repair or replacement of the goods can't be made without delay or would involve excessive difficulties, the customer shall be informed by the seller. In case of the information specified in the preceding sentence, the customer is entitled to make a declaration of withdrawal or to request a reduction of the price.
9. In case of a request for price reduction and acknowledgment of a complaint, the seller shall, within 14 (fourteen) days, return the appropriate payment amount to the customer.

10. Warranty liability does not exclude warranty liability for goods ordered when the warranty is granted by the manufacturer or other entity. If you wish to exercise your warranty rights, you are obliged to comply with the instructions contained in the warranty document that you receive along with your goods.
11. In case of questions or complaints, the customer may contact the seller electronically, by telephone or by mail to: **For Health Sp. z o.o., Husarska 1, 05-250 Radzymin, e-mail: info@nanobeauty.eu, tel.: +48 22 786 71 46.** All contact details are available on the E-Shop website.
12. The settings of some servers that support email accounts may prevent seller from responding to customer's email account settings. If you do not receive the response within 14 days, we recommend that customer should send the email again from another email address.
13. **The customer has the right to use extrajudicial methods of dealing with complaints about goods**, including the submitting the application to initiate mediation or the application for consideration of the case by the arbitration court, after completing the complaint procedure. The list of Consumer Arbitration Courts operating at the Provincial Inspectorates of the Trade Inspection in Poland is available on the following website: **www.uokik.gov.pl** In addition, amicable settlement of disputes regarding online shopping is also possible via the EU ODR online platform available at: **http://ec.europa.eu/consumers/odr/**. Out-of-court claims that follow the complaint procedure are free of charge.

§ 9

Services provided electronically

1. The seller shall provide to the customer, by electronic means free of charge:
 - a. running a client account;
 - b. newsletter.
2. The services indicated in sec. 1 is provided 24 hours a day, 7 days a week.
3. The seller has the ability to choose and change the type, form, time and manner of granting access to selected services, which will inform the customers in a manner appropriate to the rules of the terms and services.
4. Customer account service is available only after registration under the terms and conditions described in these terms and conditions document and is available to the customer on a dedicated panel within the website of the E-Shop enabling the customer to modify his / her data during registration and to track the status of orders and history of already completed orders.
5. The user who made the registration at any time may submit a request to the seller to remove his / her account.
6. The newsletter service is the delivery by the seller, to an email address or telephone number of the customer, of an electronic message containing product information or services offered by the seller. The newsletter is sent by the seller to all customers who have given their consent in the registration form to receive commercial information. The Newsletter contains, in particular: the sender's information, the content of the consignment, and information on the possibility and manner of resignation of the newsletter. The customer may resign of the newsletter service by unsubscribing via the link appearing in any e-mail in the form of an e-mail sent under the newsletter or by sending a statement to the seller.
7. The seller is entitled to block access to the customer's account and other free services, in case of customer's:
 - a. action to the detriment of the seller or other customers;
 - b. violation of any legal provisions or provisions of these terms and conditions in particular § 2 sec. 6.
8. Blocking a customer account may also occur if you block access to your account (and free services) are justified for security reasons, in case of customer's breaking the E-Shop website security in particular.
9. Blocking access to your customer account and free services for the above reasons will continue for as long as necessary to resolve the issue that prevents customer's account access and unpaid services. The seller will notify the customer about blocking access to the customer account and free of charge services by e-mail provided by the Customer in the registration form or in the message on the E-Shop website.
10. The customer has the right to report the seller's use of the services provided by electronic means. The complaint can be submitted in electronic form and sent to info@nanobeauty.eu.

11. In case of the customer's participation in the NANOBEAUTY Community, the seller may provide the customer with other additional services provided by the NANOBEAUTY Community Terms and Conditions and the Cooperation Agreement.

§ 10

Personal data protection

1. The administrator of personal data collected using the E-Shop registration form is For Health Sp. z o.o [Ltd.] with its registered office in Warsaw (address: Świętokrzyska 30 lok. 63, 00-116 Warsaw, Poland) entered into the National Court Register under KRS no. 0000468954, NIP [VAT reference No.]: 5252559324, REGON no. 146780720. Data collection and processing is carried out in order to fulfill orders and deliveries by the Seller of other services by electronic means.
2. Personal data are processed only on the basis of the law, in particular in accordance with the Regulation of the European Parliament and Council (EU) 2016/679 of April 27, 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data; repeal of Directive 95/46/EC ("GDPR"). A customer voluntarily gives his personal details. Failure to provide some data may make the registration impossible. This may result that creating an account, placing an order, completing the order or other additional services may not be possible.
3. Data can be processed to:
 - a. establishing a customer's account and implementing cooperation under the regulations set out in the Terms and Conditions in accordance with art. 6 par.1 point (b) GDPR;
 - b. conclusion of the Product sales contract in accordance with art. 6 par. 1 point (b) GDPR;
 - c. contacting in accordance with art. 6 par. 1 point (b) GDPR;
 - d. sending commercial information (including Newsletter) to the indicated e-mail address based on a separate consent pursuant to art. 6 par. 1 point (a) GDPR;
 - e. fulfillment of public-law obligations in accordance with art. 6 par. 1 point (c) GDPR;
 - f. performing seller obligations related to the performance of the User's rights indicated in the GDPR in accordance with art. 6 par. 1 point (c) GDPR.
4. Personal data will be processed for the period necessary to achieve the purpose of processing, however, not longer than until the account is deleted, the contract is terminated, the former customer (if granted) is withdrawn or the statute of limitations expires. After completing the specific purpose of the processing, the data will be archived and not used outside the purpose of investigation, defense or mutual settlement.
5. In order to process User's data, the User has specific rights, such as the right to:
 - a. inspect your personal data and obtain information, including about the purpose, scope and manner of their processing and information about recipients of the data;
 - b. correct and complete incomplete data or delete them;
 - c. requesting temporary or permanent suspension of data processing or opposition to processing;
 - d. data transfer;
 - e. lodging a complaint to the supervisory body regarding the protection of personal data and;
 - f. if the User's data is processed on the basis of consent, he may additionally use the right to withdraw his consent to the processing of data at any time - this withdrawal, however, does not affect the compliance of the processing before it is made.
6. The seller shall ensure that customer's personal data can be deleted, in particular if customer's account is deleted. The seller may, however, refuse to delete personal data if the customer did not settle all receivables against the seller or violated the applicable law, and the retention of personal data is necessary to clarify these circumstances and establish the responsibility of the customer.
7. The administrator shall use technical and organizational measures to protect the collection of personal data.
8. For the purpose of registering a customer account, customer who is a consumer, have to necessary for the customer to provide non-conducting personal data, including:
 - a. recommending person's ID;
 - b. e-mail;
 - c. country;
 - d. gender;

- e. first name and last name;
 - f. telephone number;
 - g. address of residence or residence with a post code.
9. The customer is obliged to inform the seller of any change in the personal data, in particular such as place of residence, name and e-mail address.
10. The administrator shall not be liable for consequences resulting from the customer providing incorrect data.
11. In connection with the realization of the goal and objectives of the sale, the administrator may use the services of specialist companies and distributors. Customer data may be transferred to the extent necessary for the performance of the service. The seller shall ensure that the subcontractor is properly protected and is fully responsible for their actions.
12. In the event of a distributed method of distribution of goods, the customer, in accordance with the provisions of the NANOBEAUTY Community Terms and Conditions and the Cooperation Agreement, shall agree to the disclosure of the data to the administrator's partner, who instructed the customer of the goods of the administrator.
13. If the customer chooses to pay through the payment system, his personal data shall be transferred to the extent necessary for the payment of the payment to the item of the seller.

§ 11

Termination of the contract of providing services by electronic means

1. The user and seller may terminate the service agreement by electronic means at any time and without giving reasons, subject to retention of acquired rights by the other party prior to the termination of the above contract and the provisions set out below.
2. The User who has completed the registration shall terminate the service contract by electronic means by sending a statement of will to the seller, using any means of distance communication, to enable the seller to become acquainted with the statement of will of the customer.
3. The seller shall terminate the service agreement by electronic means by sending a statement of will to the User to the e-mail address provided by the user during the registration, the termination takes place without prejudice to any rights of the user.
4. Since the main purpose of running the E-Shop is to focus the seller's members within the NANOBEAUTY Community, in case the user who established the account in the E-Shop and entered into an electronic service contract customer account management will not submit within 7 days from the date of registration of the first and will not pay for it, the user will be automatically removed after the indicated period and the service contract will be terminated electronically. In this case user whose account was deleted for purchase using the E-Shop will be obliged to register in the E-Shop once again.

§ 12

Final Provisions

1. The Seller is liable for non-performance or improper performance of the contract, but in the case of contracts concluded with Customers who is a Business Entrepreneur shall be liable only in the case of intentional damage or within the limits of actual loss suffered by the customer who is an Entrepreneur.
2. In case of a dispute under the terms of the sales agreement, the parties will seek to resolve the dispute amicably. The law applicable to the settlement of any disputes arising on the basis of these regulations is Polish Law. In the case of a Consumer with an address of residence in the European Union with the right to settle disputes within the scope of the order will be the law of the member state according to the address of the consumer's residence.
3. The seller has the right to change the Terms and Conditions regulations. The amendment of the regulations is valid within 7 days from the date of its publication on the sellers' website. The customer will be informed about the publication within 7 days before the change takes place electronically, allowing access to the content changes.
4. If the time has elapsed since the last login, there has been a change in the Terms and Conditions of the E-Shop, the customer is informed of the changes and has the possibility to accept or not to changes. In case of non-acceptance of the terms and conditions regulations, in particular after the changes have been made, purchases will not be possible.

5. Orders placed by the customers before the entry into force of amendments to the regulations of terms and conditions, will be implemented according to the existing provisions of the terms and conditions regulations.
6. In the case of a consumer with a registered address in the European Union, within the scope not governed by these Terms and Conditions regulations, applicable provisions of the consumer's country of residence, in particular the provisions on consumer rights, shall apply. In other cases the provisions of Polish Law will apply.

Date of publication of the Terms and Conditions: 31.12.2016

Attachment 1 - withdrawal form

_____ (place), date _____

For Health Sp. z o.o.

Husarska 1
05-250 Radzymin
info@nanobeauty.eu
www.nanobeauty.eu

Declaration of withdrawal from the Sales Agreement

(This form must be completed and returned only if you wish to withdraw from the Sales Agreement in accordance with § 7 sec. 1 Terms and Conditions of the NANOBEAUTY E- SHOP)

I hereby inform you of the withdrawal of the following goods:

Date of the contract (date of receipt): _____

First name and last name: _____

Customer ID (or email): _____

Address: _____

Place, date

Customer's signature

Attachment 2 – warranty complain form

_____ (place), date _____

For Health Sp. z o.o.
Husarska 1
05-250 Radzymin
info@nanobeauty.eu
www.nanobeauty.eu

Claims for use of warranties

(This form must be completed and returned only if you wish to use the warranty in accordance with the terms of § 8 sec. 1 of the Terms and Conditions of the NANOBEAUTY E-SHOP)

Delivery date: _____

Date of defect detection: _____

Ordered goods: _____

First name and last name: _____

Customer ID: _____

Address: _____

Kind of defect:

physical legal

Is this the first statement about this product: yes / no *

Disadvantages:

Additional information:

Request scope:

free repair of goods

free exchange of goods for a new one

reduce the price of goods

withdrawal from sales agreement

Place, date

Customer's signature

* delete as necessary